**DOG WALKING & PET SITTING**

**INFORMATION FORM**

|  |  |  |
| --- | --- | --- |
| **Name of owner/s** |  |  |
| **Mobile number/s:** |  |  |
| **Home address and email address:** |  |
| **Family or emergency contact details:** |  |
| **Vet details (name, address, contact number):** |  |
| **If access is required to the house, please give details of alarm etc** |  |

*I confirm that I am happy for Sarah’s Pet Services to exercise my dog/s off the lead in a suitable environment (please tick box)*

*I am happy for Sarah’s Pet Services to use any photos of my dog/s on the Sarah’s Pet Services website and Facebook page*

Yes / No

**Pet details:**

|  |  |
| --- | --- |
| **Name of pet/s:** |  |
| **Breed/s or size of dog:** |  |
| **Age of pet/s or DOB:** |  |
| **Gender (Male or female):** |  |
| **Neutered** |  |
| **Microchip number** |  |
| **Insured? Name of insurer** |  |
| **Brief history of dog – owned since puppy? Rescue – owned for how long? Anything else relevant** |  |
| **Any Health issues** |  |
| **Are Vaccinations up to date?** |  |
| **Medication -****How often/ much** **Administration of medication** |  |
| **Location and amount of food per meal** |  |
| **Mealtimes** |  |
| **Treats allowed** |  |
| **Location of lead/collar/colour etc** |  |
| **Exercise routine – how many walks per day, how long per walk** |  |
| **Favourite local walks if applicable** |  |
| **Favourite games/toys** |  |
| **Obedience/recall inc word he/she recalls to (e.g. ‘come’)** |  |
| **Socialisation/behaviour with other dogs when out** |  |

**TERMS & CONDITIONS**

**PET SITTING:**

​We require that for pet sitting services, deposit payments are made in advance

(Preferably by online/internet banking, cheques are not accepted).

​

A 70% deposit payment is required to secure the booking

​Pet Sits for a week or more - Please be aware that deposits are non-refundable if cancelled within 10 days of your booking. The remaining balance or full payment must be made at least 24 hours before your scheduled home visit/sit.

​​Sits less than a week long - refundable up to 72 hours before booking commences.

Day sits must be paid, in full at least 24 hours before visit and are refundable if cancelled up to 24 hours of arrival for the sit.  No deposit required.

​In circumstances that we have to cancel you, a full refund will be given, with as much notice as possible.

​

**WALKING:**

​

We ask that dog walking cancellations are made at a day’s(24hr) notice or the normal fee will be charged.

An Information Form must be completed.

​​​Insurance certification is on display at my home and can be provided on request.

​• We will provide our services in a caring and reliable way.
• We reserve the right to cancel the agreement/contract at any time if the animal does not respond well to us
• We ask that all dogs left in our care are sociable with other dogs and children.
• For the safety of the dog walker and the animal, we may decide to cut short a walk if necessary due to extreme weather conditions.
• Unfortunately, we cannot accept dogs in season.
• We will not work with banned breeds or dogs detailed in the dangerous dog act, for example, Pit Bull Terrier.
• We will not be responsible for any veterinary bills for the animal, no matter how they occur, whilst in our care.
• We request that all animals are up-to-date with flea treatment, worming and vaccinations, also that they are in good health and have a good behavioural condition.
• We cannot be held liable for any injury to, or loss or death of an animal, whether inside or outside your home.
• Unless agreed by you all dogs will remain on a lead at all times outside the home.
• We will not walk more than two dogs together at any one time, unless agreed otherwise.
• If access to your home is involved, we are not responsible for any damage to your property.
• All existing medical conditions must be advised at the time of booking and if the animal has any kind of infectious condition, we reserve the right to refuse to look after the animal.
• For overnight stays, if a holiday is shortened or cut short for any reason, no reductions in fee will be made.
• We ask for authorisation to handle any emergencies that may arise, but we will make every effort to contact you.
• We request that all essential items for the animal’s care, for example food, treats, bedding are provided by yourself.
• As per the regulations, we will not confine any dog in a crate for longer than three hours in any 24-hour period.
• No dog will be kept in a crate unless it is already habituated to it; a crate forms part of the normal routine for the dog and we have the owners consent to the use of a crate. Crates must be provided by the owner if required.
• We request that you have a responsible backup person to take care of the house and animals in the event of unforeseen circumstances.

• Vet details must be provided.
• We reserve the right to deny or stop a service because of financial concerns, inappropriate or uncomfortable situations or safety issues.

|  |  |
| --- | --- |
| ​Signature of owner: |  |
| Name (printed): |  |
| Date: |  |